

**ATTENTION ALL DOMETIC
WARRANTY REPAIR
SERVICE CENTERS AND DEALERS**



**MISCELLANEOUS
BULLETIN MB3/7C
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The Dometic Corporation, as part of our continuing focus on customer satisfaction, has introduced an enhanced program to our Warranty Return and Auditing process for all Dometic, Duo-Therm and A&E Systems Products and Parts being returned to our factory.

This enhanced Return Goods Auditing Program has revealed a large percentage of our products and parts are being returned with NO APPARENT DEFECTS OR FAILURES.

Dometic has available excellent educational and training tools to help you better service our products and our customers. For the latest product service information and instructional videos, please call our Technical Service Department at 1-800-216-5115. For information or to order our "PAL" Diagnostic Equipment, please call our friendly FDD (Factory Dealer Direct) group at 1-800-366-3842. In Canada call 800-701-6922.

We will continue to use our Auditing Program to provide a basis for future changes to our Warranty Return Program.