

Error Code	Error Description	Unit Action	Items To Check
E10	In 7 minutes, the water level doesn't change with valves open.	Unit will close valve and stop with Error code displayed.	Check PCB, wiring, valve and/or water inlet hose.
E11	There is ample water left inside the unit with it on standby or end of cycle.	Unit will start pump with door locked, valve closed, motor stopped and Error code displayed.	Check PCB, Wiring, pump and/or outlet hose
E12	The water level in drum exceed the safety level.	Unit will start pump with door locked, valve closed, motor stopped and Error code displayed.	Check PCB, Wiring, Water Switch, pump and/or outlet hose.
E20	The main PCB is not receiving the pump signal.	Unit will close valves, motor with door lock unlocked if water level is low enough.	Check PCB, Wiring and/or pump.
E21	In the 3 minute time limit, the water level did not change with pump started.	Unit will pause with pump stopped, door lock unlocked if water level is low enough.	Check PCB, Wiring, Water Switch, pump and/or outlet hose.
E30	Door can't be locked tried over 3 times and failed.	Unit will stop with Error code display.	Close the door. Check the door lock.
E31	Door can't be unlocked tried over 3 times and failed.	Unit will stop with Error code displayed.	Check the door lock.

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E33	The main PCB does not receive the Water Switch signal.	Unit will close valve and motor, pump started then door unlocked with Error code displayed.	Check water switch.
E34	Temp sensor on water heater open cycle.	Unit will work normally.	Check water heater.
E35	Temp sensor on water heater short cycle.	Unit will work normally.	Check water heater.
E36	Water heater doesn't work.	Unit will work normally.	Check water heater.
E37	Drum drying inlet temp failed.	Drying function will not work.	Check drum drying inlet temp sensor.
E38	Drum drying outlet temp failed.	Drying function will not work.	Check drum drying outlet temp sensor.
E3A	Drying heater open cycle	Drying function will not work.	Check the drying heater and temp sensor.
E3B	Drum can't be cooled down.	Unit will stop drying function.	Check drying temp sensor and/or cold water valve.

Error Code	Error description	Unit Action	Items To Check
E3C	Power leakage from water heater.	Unit stop work and pump start with Error code display.	Check water heater.
E40	EEPROM failed.	Unit stop operation.	Check main PCB.
E70	Button blocked.	Unit will not work.	Check the buttons.
E80, E81	The main PCB can get signal from display PCB.	Unit will not work.	Check the main PCB and display PCB.
E52	Inverter PCB over load.	Unit will not work.	Check the inverter PCB.
E55	Motor speed signal lost.	Unit will not work.	Check and replace motor or PCB if failed.
E56	Motor temp over protection.	Unit will stop operation.	Check and replace motor or PCB if failed.
E63, E64	Signal between Main PCB and Inverter PCB abnormal.	Unit will stop operation.	Check and replace PCB or wiring if failed.