

Dometic Portable Toilets

960 and 970 Series
2019



965/966



962/964



975/976



972/974



	962	964	965	966	972	974	975	976
Gallons (Holding Tank)	2.5	2.5	5.0	5.0	2.6	2.6	5.0	5.0
Gallons (Water)	2.6	2.6	2.6	2.6	2.3	2.3	2.3	2.3
Brackets	No	Yes	Yes	No	No	Yes	Yes	No
Discharge	Rear	Rear, MSD Option	Rear, MSD Option	Rear	Elbow Outlet	Elbow Outlet, MSD Option	Elbow Outlet, MSD Option	Elbow Outlet
Flush Style	Bellow	Bellow	Bellow	Bellow	Push-button	Push-button	Push-button	Push-button
Level Indicator	No	No	No	No	Yes	Yes	Yes	Yes



Portable Toilet Warranty Codes

COSMETIC

BROKEN PART

TANK LEAK/DISCHARGE

WILL NOT FLUSH

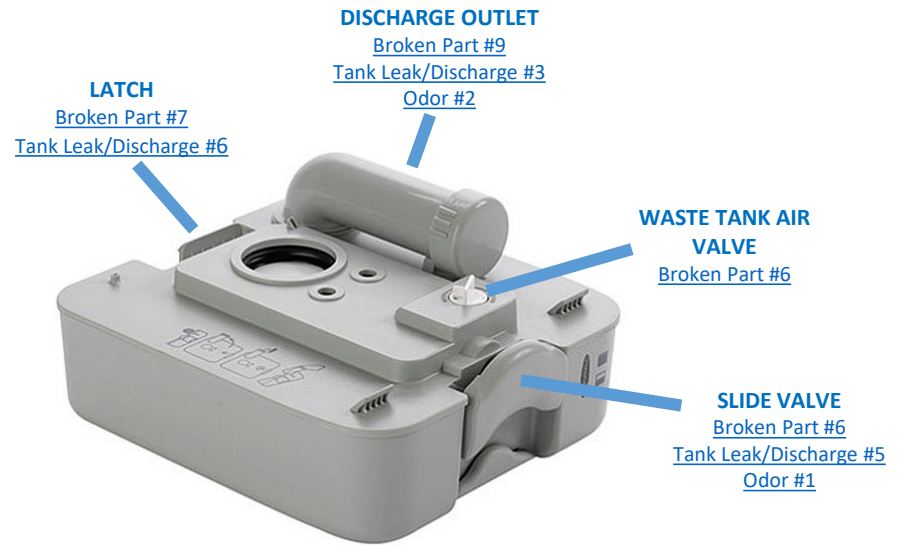
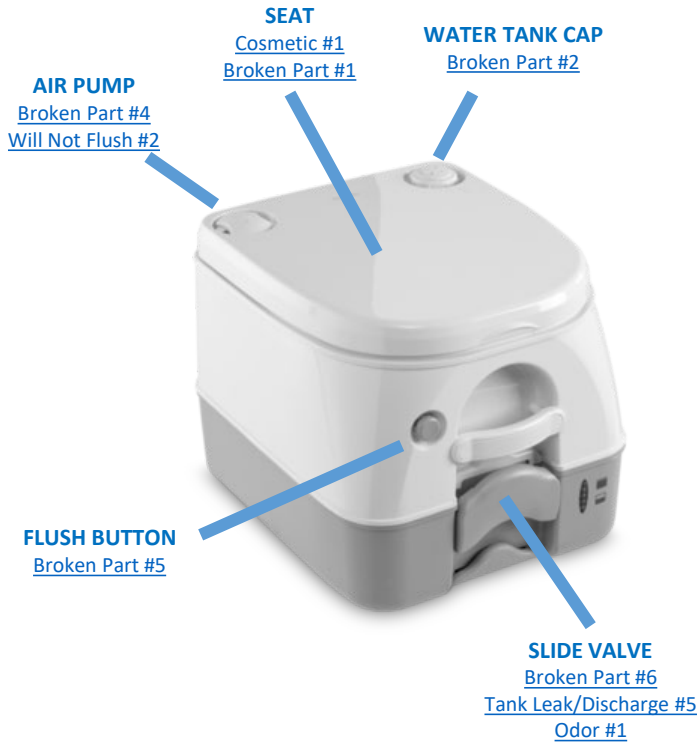
ODOR

ORDER/SHIPPING

960 SERIES



970 SERIES



Cosmetic

#	Code Type	Description & Comments	Solution/Kit	Code
1	Seat Cracked, Scratched	Aesthetic or cosmetic defect.	960 / 970	352-1
2	Plastic Worn, Scratched, Discolored	Plastic is not to be cleaned with abrasive materials or petroleum-based cleaning agents.		Tank 101-1 Seat 352-1

970

960



Broken Part

#	Code Type	Description & Comments	Solution/Kit	Code
1	Seat Cracked, Broken	Seat cracked. Hinge broken.	960 / 970	352-8
2	Water Tank Cap Cracked, Broken			New
3	Bellow Cracked, Broken (960)	Not able to pump pressure into the water tank for flushing.		New
4	Air Pump Broken (970)	Not able to pump pressure into the water tank for flushing.		New
5	Flush Button Cracked, Broken (970)			New. 102-8
6	Slide Valve Cracked, Broken	Slide valve is stuck or does not fully open or close.	960 / 970	104-8
7	Latch Broken	Water tank and holding tank will not stay together or (960) is not fully mounted to floor.		New
8	Waste Tank Air Valve Broken (970)		970	101-8
9	Discharge Outlet Broken (970)	Notches on discharge outlet or holding tank are cracked or chipped; outlet does not stay on tank.	970	108-8

970



960



Tank Leak/Discharge

#	Code Type	Description & Comments	Solution/Kit	Code
1	Remote Pump Broken, Clogged			
2	Remote Holding Tank Full, Broken, Clogged			
3	Discharge Outlet Broken	Notches on discharge outlet or holding tank are cracked or chipped; outlet does not stay on tank.		
4	Tank Leaks	Water does not run when flushing. Break in the tank weld or seam.		
5	Slide Valve Cracked, Seals Worn	Fluids leak out between the fresh water tank and waste tank.		
6	Latch Broken	Water tank and holding tank will not stay together (960).		

970



960



Will Not Flush

#	Code Type	Description & Comments	Solution/Kit	Code
1	Bellow Cracked, Broken (960)	Not able to pump or maintain pressure in the water tank.	960	251-8
2	Air Pump Broken (970)	Not able to pump or maintain pressure in the water tank.	970	251-8
3	Operator Error	Hand pump requires approximately 15 pumps (or until air comes out of flush water cap) to pressurize the water.		

970



960



Odor

#	Code Type	Description & Comments	Solution/Kit	Code
1	Slide Valve Seals Worn	Waste holding tank is not completely sealed off when slide valve is closed.	960 / 970	104-11 (960) 101-11 (970)
2	Discharge Seals Worn	Waste holding tank is not completely sealed off at the discharge outlet.	960 / 970	101-11
3	Owner Error	Waste Tank does not contain an active deodorizer. Waste tank should be dumped and cleaned on the regular basis. Toilet must be winterized when using in the cold weather.	Use Dometic Toilet Bowl Cleaner and Tank Treatment (recommended) for odor. Use nontoxic antifreeze for winter protection. Clear all waste and water from toilet and tank if storing in cold space.	

970



960



Order/Shipping

#	Code Type	Description & Comments	Solution/Kit	Code
1	Order Incorrect	Wrong Toilet Was Entered In Order or Quantity Was Wrong		New
2	Shipment Incorrect	Wrong Toilet Was Shipped		New
3	Broken When Received	Damage During Shipping	Replace product.	New
4	Missing Parts	Parts Missing From Kit		New

970



960



Final Goods - 960 Series



Product Number	Description	Color	Water Tank Size	Holding Tank Size	Mounting Brackets Included	MSD Fittings Installed	Notes
301096202	TOILET PRTBL 962-PARCH	Parchment	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)			
301096206	TOILET PRTBL 962-PLAT	Platinum	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)			
301096602	TOILET PRTBL 966-PARCH	Parchment	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)			
301096606	TOILET PRTBL 966-PLAT	Platinum	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)			
311096402	TOILET PRTBL 964-PARCHMENT	Parchment	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)	YES		
311096406	TOILET PRTBL 964-PLATINUM	Platinum	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)	YES		
311096502	TOILET PRTBL 965-PARCHMENT	Parchment	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)	YES		
311096506	TOILET PRTBL 965-PLATINUM	Platinum	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)	YES		
311196402	TOILET PRTBL 964MSD-PARCHMENT	Parchment	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)	YES	YES	
311196406	TOILET PRTBL 964MSD-PLATINUM	Platinum	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)	YES	YES	
311196502	TOILET PRTBL 965MSD-PARCHMENT	Parchment	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)	YES	YES	
311196506	TOILET PRTBL 965MSD-PLATINUM	Platinum	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)	YES	YES	
331696602	TOILET PRT 966-PARC/DM'TIC BPK	Parchment	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)			Includes two rolls of 2-Ply Tissue (379700023).
331596202	TOILET PRTBL 962-PARCH/BONUS P	Parchment	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)			Includes 8 oz. liquid Max Control Advanced Holding Tank Treatment (379700029) and one roll of 2-Ply Tissue (379700023).
360696402	TOILET PRTBL 964MSD-PARCH-ELB	Parchment	2.6 gal. (9.8 l)	2.5 gal. (9.5 l)		YES	Includes Swivel Elbow MSD Diptube (381231893).
331596602	TOILET PRTBL 966-PARCH/BONUS P	Parchment	2.6 gal. (9.8 l)	5.0 gal. (18.9 l)			Includes 8 oz. liquid Max Control Advanced Holding Tank Treatment (379700029) and one roll of 2-Ply Tissue (379700023).

Final Goods - 970 Series



Product Number	Description	Color	Water Tank Size	Holding Tank Size	Mounting Brackets Included	MSD Fittings Included	Notes
301097202	TOILET PRTBL 972 - TAN	Tan	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)			
301097206	TOILET PRTBL 972 - GRAY	Gray	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)			
301097402	TOILET PRTBL 974-TAN	Tan	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)	YES		
301097406	TOILET PRTBL 974-GRAY	Gray	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)	YES		
301097502	TOILET PRTBL 975-TAN	Tan	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)	YES		
301097506	TOILET PRTBL 975-GRAY	Gray	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)	YES		
301097602	TOILET PRTBL 976 - TAN	Tan	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)			
301097606	TOILET PRTBL 976GR 076-3057-8	Gray	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)			
301197402	TOILET PRTBL 974MSD-TAN	Tan	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)	YES	YES	
301197406	TOILET PRTBL 974MSD-GRAY	Gray	2.3 gal. (8.7 l)	2.6 gal. (9.8 l)	YES	YES	
301197502	TOILET PRTBL 975MSD-TAN	Tan	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)	YES	YES	
301197506	TOILET PRTBL 975MSD-GRAY	Gray	2.3 gal. (8.7 l)	5.0 gal. (18.9 l)	YES	YES	