



REFRIGERATION REFRIGERATOR

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Absorption Refrigerators
Service Bulletin

USA & Canada

Service Office
Dometic Corporation
1120 North Main Street
Elkhart, IN 46514

Service Center & Dealer Locations
Visit:

www.dometic.com

Please read these instructions carefully.

We have been able to identify a visual cosmetic defect that has occurred on our Dometic DM2652 refrigerators up in the freezer compartment. This does **NOT** occur on all units, but may be present on units with serial numbers starting with MB between 805xxxxx and 820xxxxx.

This visual cosmetic defect in no way affects the performance, operation, safety, or function of the refrigerator. This visual cosmetic defect does **NOT** represent a non-compliance issue to one or more of the FMVSS standards or result in a risk of personal injury, death, vehicle crash, or property damage.

The visual cosmetic defect is that extra door latch strike openings have been punched in the refrigerator frame, and during the assembly process the extra door latch strikes were not installed (please see the illustrations below.) The foam sealing strip, required by ANSI/NFPA 1192 and ANSI Z21.19, is provided to seal the refrigerator against the cabinetry when it is installed into the RV. Although the omission of the door latch strikes leaves small cosmetic openings that can be seen visually, the foam sealing strip located behind the door latch strike openings at the freezer provides a seal to maintain complete separation of the combustion system from the interior atmosphere of the recreational vehicle, as stated in ANSI/NFPA 1192.

The openings in the refrigerator frame from the missing door latch strikes at the freezer are located at a height far above the external refrigerator sidewall vent openings in the refrigerator ventilation and combustion compartment. Any combustion products produced by the refrigerator will exit to the outside of the RV through those vent openings, and prevent any build-up of combustion particles to the level of the extra door latch strike openings. Therefore, this visual cosmetic defect does not result in a safety risk to any occupant of the interior atmosphere of the recreational vehicle.

The repair that will be made on the refrigerator is to install an adhesive backed cover over the two door latch strike openings. The repair kit will be single packed (3316893.990) as one kit or bulk packed (3316893.991) in a quantity of twenty five kits. One kit will consist of an instruction sheet and four adhesive backed covers. There are two extra adhesive backed covers provided in case of an improper application.

Dometic recognizes that the visual cosmetic defect will cause an inconvenience to our coach/unit manufacture customers. Dometic extends our sincere apologies to all of our customers for this inconvenience. If calls are received for dealers or customers in the field, please have them call the Dometic Technical Service Department at 1-800-216-5115 opt. 6 to order repair parts or have a service center identified that can make the necessary repair. Also, to reduce the impact of this defect, we are launching immediate action to make repairs in all of our warehouses, and at our coach/unit manufacture customer locations. Of course, each of our coach/unit manufacture customers will have the option of making the repair themselves during the refrigerator install process (where it is the easiest to access the door strike location). Or they can elect to have Dometic make the repair at an agreed-upon location in their facilities, ahead of the refrigerator install into the RV. The customer contact information to arrange these repairs and specify quantities of bulk repair parts is through the Dometic Technical Service Department at 1-800-216-5115 opt. 6. The fault code is 118-81 and the flat rate is 0.1 hour.

Identifying the door latch strike openings

