

English

Product Change Notice

Furnace fastener head type change - square/Phillips drive to Torx®

Contact

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Service center & dealer locations	Visit: dometic.com/support

Change description

Effective: 2026-03-01

Dometic implemented a minor hardware change involving the replacement of a standard/phillips screw head with a Torx® T-20 screw head in select furnace assemblies.

The screw size, length, material, finish, and function remain unchanged. Only the drive interface (head style) is changing.

Reason for change

This change is being implemented to maintain reliability of supply and continuity of production. Standardizing on a Torx® drive fastener improves supplier availability and reduces the risk of manufacturing disruption while maintaining equivalent performance and fit.

There is no impact to form, fit, or function of the finished product.

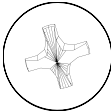
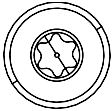
Customer impact

- No change to furnace performance or safety
- No change to installation or serviceability
- No change to part numbers, specifications, or certifications

This change does not affect warranty, compliance, or regulatory approvals.

Identification

The updated fastener can be visually identified by the Torx® drive recess in place of the earlier square/Phillips drive head.

 Square/Phillips screw head	 Torx® screw head
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Impacted products

The following furnace models may include the updated fastener:

Bulk – Pack Doorless Models

- DFSAD12121 – 12,000 BTU
- DFSDH20121 – 18,000 BTU
- DFMDH25121 – 25,000 BTU
- DFMDH30121 – 30,000 BTU
- DFMDH35121 – 35,000 BTU
- DFLD40121 – 40,000 BTU

Single – Pack Doorless Models

- DFSAD12121 – 12,000 BTU
- DFSDH20121 – 18,000 BTU
- DFMDH25121 – 25,000 BTU
- DFMDH30121 – 30,000 BTU
- DFMDH35121 – 35,000 BTU
- DFLD40121 – 40,000 BTU

Bulk – Door Models

- DFSDH20111 – 18,000 BTU

- DFMDH25111 – 25,000 BTU
- DFMDH30111 – 30,000 BTU
- DFMDH35111 – 35,000 BTU
- DFLD40111 – 40,000 BTU

Single – Door Models

- DFSAD12111 – 12,000 BTU
- DFSD20111 – 18,000 BTU
- DFMD25111 – 25,000 BTU
- DFMD30111 – 30,000 BTU
- DFMDH30131 – 30,000 BTU
- DFMDH35111 – 35,000 BTU
- DFLD40111 – 40,000 BTU

Required customer action

No action is required by the customer.

Questions

If you have any questions regarding this change, please contact your Dometic customer account manager.

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