



LIMITED 90 DAY WARRANTY ALUM-A-ROOM

**5 DAY MATERIAL AND FREIGHT DAMAGE EXAMINATION PERIOD
THE SELLER NAMED BELOW MAKES THE FOLLOWING WARRANTY
WITH RESPECT TO THE DOMETIC PRODUCT:**

**YOU MUST KEEP AN OFFICIAL RECORD OF THE DATE OF RECEIPT
ALL WARRANTY CLAIMS WILL BE BASED ON THE DATE OF RECEIPT.**

1. This warranty is made only for the first purchaser (herein after referred to as the "original purchaser") who acquires the product for his/her own use and is installed by a Dometic, LLC recommended installation and servicing center for this product in the United States and Canada.
2. This product has a mandatory 5 day freight damage and material examination limit, upon receipt. This includes but is not limited to:
 - a. Screen Mesh – tears, rips, punctures sagging or wrinkling
 - b. Window material - tears, rips, punctures, sagging or wrinkling
 - c. Base fabric - tears, rips, punctures, sagging or wrinkling
 - d. Paint – chips, scrapes, or scratches
 - e. Scratches and Dents or damage to metal extrusions
 - f. Missing parts
 - g. Plastic extrusions – breakage or warping

Damage claims made for the items noted above or for other items of the manufacturers choosing will only be honored within the 5 day examination period upon receipt. Any claim filed without proof of date and time of freight receipt will be denied.

3. This product is a temporary softside structure and is not designed or intended to withstand strong winds. Wind Damage is not a warranted item. Warranty claims filed for damage incurred due to wind will be denied.
4. This product is a temporary softside structure. The Alum-A-Room will reduce the infiltration of water from rainfall, but it is not waterproof or rainproof. Therefore there is no warranty for water damage or rain infiltration of any kind.
5. This product is a temporary softside structure. Whereas the Alum-A-Room has the strength and rigidity to withstand normal spring, summer, and fall weather conditions it is not designed or intended to be a permanent structure and is not recommended for consistent winter conditions at temperatures below 40°F. Damage to the room or its components or embrittlement of plastic components due to exposure to near or freezing conditions is not warranted and all claims of this nature will be denied.
6. The product covered under this warranty is a temporary softside structure for use under Awnings. The room includes a rafter assembly to support the awning, enhance water shed, and prevent water pooling on the awning fabric. This room and its rafter assembly are not part of the awning regardless of the manufacturer and is not part of the limitations or warranty for the awning used with it. All Claims from damage to the awning whether used as part of this room or not will be forfeited. (Please make sure that your awning is suitable for use with awning rafter systems before you begin installing this room.)
7. Construction of a deck, concrete pad, or other surface; site preparation; anchoring of the awning, or tasks required for the awning to properly be used with the room; Treatments or preparation of vertical walls to handle the installation of the room; and all other installation practices that may result in damage to peripheral components and awning; or installation activities be they correct or incorrect are strictly the responsibility of the installer and carries no warranty obligation by Dometic, LLC.
8. The Alum-A-Room must be installed on a flat surface. Although the surface does not have to be level, it is critically important that the room be constructed on a completely flat surface. This is required so that the snap function of the panels and the bottom track and top rails will engage properly and that the doors will slide without obstruction. Warranty Claims for these items will automatically be denied unless proof is provided that the surface on which the entire room is installed is completely flat.

9. The product covered under this warranty is a temporary softside structure for use under Awnings that, when extended in the deployed position are no higher than 78-79.5" from the bottom of the roller tube to the "patio surface" and extend in the deployed position from the side wall of the RV or Permanent structure between 92" and 94". This warranty does not apply to any installation that does not fall into these dimensional requirements.
10. The Alum-A-Room carries a limited 90 day warranty for workmanship and operation, starting on the day of receipt. Claims filed after the 90 day limited warranty duration are considered void. All claims of warranty during the 90 day warranty period will require proof of date and time of receipt and date of claim file. The warranty covers labor and specified parts, which shall be free from defects in material and workmanship under normal use as specified above. This warranty does NOT cover conditions or situations unrelated to material or workmanship of the product.

ALL WARRANTY CLAIMS FILED FOR DAMAGE AFTER THE 5 DAY EXAMINATION PERIOD AFTER RECEIPT ARE CONSIDERED VOID.

This warranty does NOT cover failure caused by storms, rain, water pooling, or any acts of God; faulty installation and any damage resulting from installation; need for normal maintenance and damage resulting from the failure to conduct normal maintenance, (which includes the seasonal removal and set up of the room because of its "temporary" design intent); failure to follow the sellers instructions for the construction and installation of this product; any accident to or misuse of any part of this product and any alteration by anyone other than the seller or its authorized representative who has obtained authorization from the seller; Damage or failure caused by the installation of accessories not manufactured and marketed for use with this room by the seller; and normal wear and product abuse.

The specific parts covered by this warranty are:

1. Panels	4. Window Frames	7. Rafter and Posts	10. Fabric	13. Panel Joiners
2. Top Rails	5. Wall Flanges	8. Upper Side Skirts	11. Screen Mesh	14. Wheel Skirt
3. Bottom Tracks	6. Valance	9. Door Frames	12. Window Fabric	15. Chassis Skirt

11. This product is a temporary softside structure and employs snap together features as well as adhesive backed "Dual Lock" sections and a roll of white duct tape to re-enforce the corner strength. The Adhesive qualities of the Dual Lock are strictly dependent on outside temperature and humidity and set time, at the proper conditions. Since the seller has no control over the installers application method we can only state the requirements for optimal adhesion. All sections of "Dual Lock" must be installed with equal force applied from the backing side as well as the applied side at temperatures above 70°F with relative humidity levels below 55%. The set time for the adhesive is 2 hours. Dirt and grime will effect the adhesive characteristics and life of the White duct tape on the corners.

Lack of adhesion is **NOT** a Warranted Item.

12. Preventive Maintenance - This room is not intended for use in extreme cold, strong winds, driving rains, snow, sleet, or ice. It is the seller's intent of design to make the room easy to take down and our recommendation is that the room be taken down when seasons are changing from warm to cold or if seasonal conditions consistently create strong winds. The room snaps together and thereby snaps apart. Once the bottom track is properly secured to the patio the entire room can be taken down and stowed during the off season. This will prolong the life of your room.

Clean the window and fabric material only with a mild soap and water solution. Do **NOT** use ammonia or any strong chemical agent to clean any of the room surfaces.

Weekly clean the door slide tracks to prevent trapping foreign objects under the door and obstructing the slide path.

Monthly check to make sure that the slide path for each window is clear of foreign material. **ALWAYS** operate the window using both hands by applying force from each side evenly to push the window up or down. Do **NOT** lubricate the window. Each window holds its position by friction resistance. Lubrication will reduce friction and cause the window to **NOT** hold position.

Weekly or after rainy or windy weather check the contact of the locked position of the "Dual Lock" installed on the front valance and the upper side skirts.

Do **NOT** hang heavy objects from the rafters. The rafters are there to support the awning and shed water. They are **NOT** intended to bear weight from hanging plants, swings, or other non authorized accessories .

TERMS -In order to obtain the benefits of this warranty, the original purchaser and user of the room must contact the seller or the Dometic authorized Installer and provide proof of warranty eligibility as noted above with official freight receipt document from the delivery organization, along with the date of claim and valid evidence of the defect or failure of the product within the period that this warranty is in effect. Claims submitted outside of the warranty period are VOID. If you as the original purchaser and user of the product are required to return a portion or all of the room for further evaluation in order to determine the validity of the warranty claim, you must do so at your own expense for charges incurred in packaging, freight, and delivery to the location that the seller identifies. To obtain the location of the Dometic Authorized Installer for warranty repairs, please call 1-800-544-4881. In Canada call 1-519-653-4390.

If you follow the instructions above the portion of the room or the entire room that you have returned will be examined by the seller or the Dometic Authorized Installer. If it is determined that the returned item is defective in material or workmanship as herein defined, the seller or authorized Dometic Authorized Installer will repair the defective portion of the room or replace the entire room at their choosing, whichever the case may be. **MAKE SURE THAT YOU CONFIRM THE INSTALLER OF YOUR ROOM IS A DOMETIC AUTHORIZED INSTALLER. DO NOT PREPAY ANYONE FOR WARRANTY REPAIRS. SUCH PAYMENTS WILL NOT BE REIMBURSED.**

The seller does not authorize any person or company to create any warranty obligations or liability on their behalf. This warranty is not extended by the length of time which you are deprived of use of the product. Repairs and replacement parts provided under the terms of this warranty shall carry only the non-expired portion of this warranty. The seller is not liable for incidental or consequential damages. This includes any damage to another product or products resulting from such defects that may cause a warranty claim on this product. Some states do not allow an exclusion or limitation of incidental or consequential damages, so the above limitations may not apply.

Any implied warranty, including the implied warranty of merchantability and fitness for any purpose, is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty can last, so the above limitation may not apply.

THIS WARRANTY GIVES SPECIAL LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. No action to enforce this warranty **SHALL** be commenced later than ten (10) days after the warranty period expires. Claims **MUST** be submitted in writing to Dometic Warranty Department for arbitration. For Recreational Vehicle installations, all products (except those specifically built for commercial use), are warranted only when installed on vehicles built to RVIA A119-2 and CRVA Z-240 Standards. For Installations on permanent structures are warranted only if installed to the local code requirements where the structure is standing, the NFPA 70, and the Canadian Electric Code.

The seller reserves the right to change the design of any product without notice and with no obligation to make corresponding changes in products previously manufactured.

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