



Air Conditioner Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometic.com or fax to **(574) 389-3975**

**** Incomplete or inaccurate information will delay processing. ****

****Replacement parts/product will be sent at no charge unless prior approval has taken place.****

Dealer Name: _____ Dealer Account # _____
Dealer Phone: _____ Dealer Fax: _____
Dealer Contact: _____ Dealer PO # / Ref # _____
Dealer Email: _____

Customer Date of Purchase – or – Stock Unit: _____
Customer Name: _____

RV Manufacturer & Coach Make: _____
Last Eight of RV VIN: _____ Year of Coach: _____

Dometic AC Model / Mfg. # _____
Dometic AC Serial # _____

Nature of Complaint: _____

Diagnostic / Testing Information

Is there is a visible leak within the AC unit? _____

Describe location of leak: _____

***** *If a leak is identified, no additional testing is required.* *****

Compressor running? _____ Amp draw from blue compressor wire: _____

Ambient roof temperature during testing: _____ AC volts: _____

***** After running the AC unit for at least 15 minutes above 65 deg F *****

Return / Intake Air Temp: _____ Discharge / Output Air Temp: _____

***** If the problem lies with the fan motor please provide *****

Fan Motor Amp Draw: _____ Fan Motor AC Voltage: _____

***** If the problem lies within the control board or thermostat *****

Control Board / Box Part # _____ Thermostat Part # _____

- Or – Describe the Thermostat (Number of Buttons, ect.) _____

NOTE: This form is used for authorization only. This is NOT used for labor reimbursement.

For labor reimbursement please submit a warranty service report to

claimpayments@dometic.com