



ABSORPTION REFRIGERATOR/FREEZER WARRANTY POLICY

This warranty is given by Dometic Australia Pty. Ltd., and Dometic New Zealand Ltd. in respect of purchases in Australia and New Zealand respectively. The warranty is given to the original purchaser for a period of 36 months from the date of purchase against any defect arising from faulty materials or workmanship.

Repairs will be carried out during normal business hours only by Dometic or its duly authorised service agents, and are subject to the warranty conditions and exclusions hereunder.

To make a claim under this warranty please either contact us on 1800 21 21 21 (AUS) or 09 622 1490 (NZ) or visit our website www.dometic.com to locate your nearest Service Agent and place your claim through the Service Agent.

WARRANTY CONDITIONS

- The company will only provide warranty service on presentation of proof of purchase to any authorised Dometic service agent. The purchaser must allow the authorised service agent to photocopy the proof of purchase to facilitate his claim to the manufacturer.
- Warranty repairs can only be performed by authorised Dometic service agents and under no circumstances will Dometic reimburse for repairs carried out by unauthorised persons. Tampering with any part of the refrigerator/freezer by any unauthorised personnel will automatically void the warranty.
- The refrigerator/freezer should be used solely for domestic purposes only. If same has been used for commercial purposes the warranty is 3 months only.
- The refrigerator/freezer must be used on its intended electrical voltage.
- If at any time during the warranty period any part or parts of the refrigerator are replaced with a part or parts not supplied or approved by Dometic, this warranty shall immediately become void.

IMPORTANT NOTICE

Before calling a service technician please check carefully the operating instructions, service booklet and the warranty terms and conditions. If the refrigerator/freezer fails to operate for any of the reasons detailed therein, a service fee will be charged.

Please present proof of purchase to any authorised service agent should warranty service be required.

Contact Details:

Dometic Australia Pty Ltd

Building 3B, Clayton Business Park 1508
Centre Road, Clayton, Vic.

Dometic New Zealand Ltd

P O Box 12011
Penrose, Auckland 1642

WARRANTY DOES NOT COVER

Australia and New Zealand

Any refrigerator/freezer which has been:

- (a) Subject to misuse, neglect, accident or alteration by any person.
- (b) Damaged or destroyed by fire, flood, act of God or other inevitable accident.

- Fair wear and tear.
- Damage from foreign substances such as dirt or liquid.
- Travelling expenses or call out fee to and from authorised service agents premises.
- Cleaning and adjustment of the gas system. This is considered to be a part of normal product maintenance.
- Non operation of the refrigerator/freezer or resultant damage to the unit where the refrigerator/freezer has been operated in an out of level position.
- Freight cost of the refrigerator/freezer or parts, to or from point of service or transit damage.
- Dometic Group is not responsible for resultant loss or damage sustained by the purchaser.
- Non operation of the refrigerator/freezer or resultant damage to the unit where the refrigerator/freezer has not been installed, ventilated, flued or operated in accordance with the manufacturers instructions.

Australia only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits provided to you as the consumer by this warranty are in addition to other rights and remedies available to you under the law.

New Zealand only

This warranty policy is in addition to the conditions and guarantees which are mandatory as implied by the Consumer Guarantees Act 1993(NZ)

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