



When ordering parts, always state:
MODEL NO. - PRODUCT NO. - QUANTITY -
PART NO. - DESCRIPTION
For electric details also state:
VOLTAGE - WATTAGE
Add a 0 in front of part numbers with less than 10 digits

Recreational Vehicle Refrigerator

PNC	Voltage	Brand	Model	Door	Market
921146243	120V/ 60Hz AC	Dometic	RM3962	Left	CA - US
921146244	120V/ 60Hz AC	Dometic	RM3962	Right	CA - US

		Recreational Vehicle Refrigerator
SERVICE OFFICE USA Dometic, LLC 2320 Industrial Parkway Elkhart, IN 46516 574-294-2511 CANADA Dometic, LLC 46 Zatonski, Unit3 Brantford, ON N3T 5L8 CANADA 519-720-9578	For Service Center Assistance, Call: 800-544-4881 Publication-No. 599717121 2009/03/17 © Dometic, LLC	

Product specification 92114624300 RM3962

Technical features

Width	23-11/16 (Recess) in
Height	62-61/64 (Recess) in
Depth	24 (Recess) in

Heating element

Voltage	120 V/ 60Hz AC
Performance	325 W

Door stopper

Left

Product specification 92114624400 RM3962

Technical features

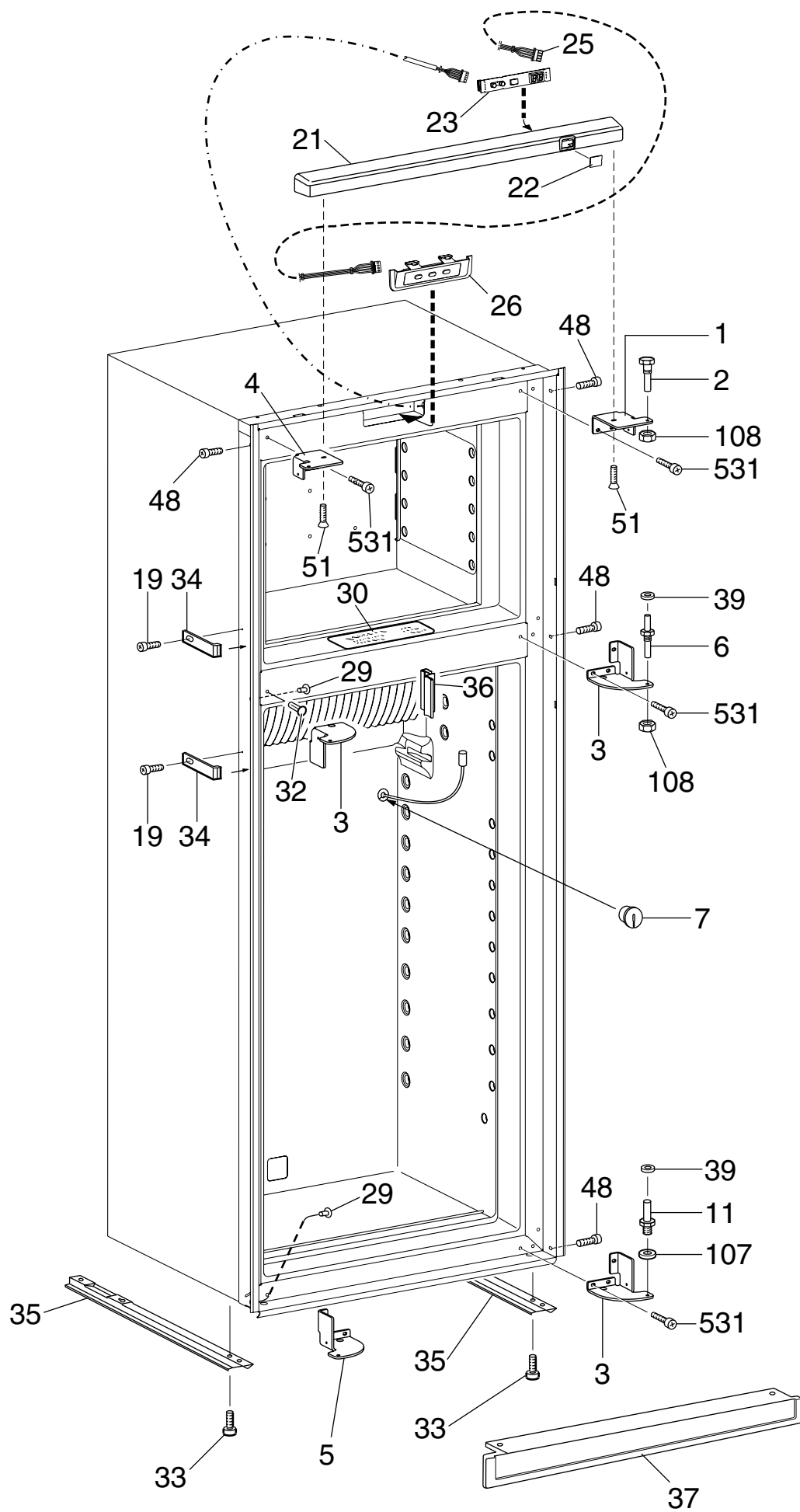
Width	23-11/16 (Recess) in
Height	62-61/64 (Recess) in
Depth	24 (Recess) in

Heating element

Voltage	120 V/ 60Hz AC
Performance	325 W

Door stopper

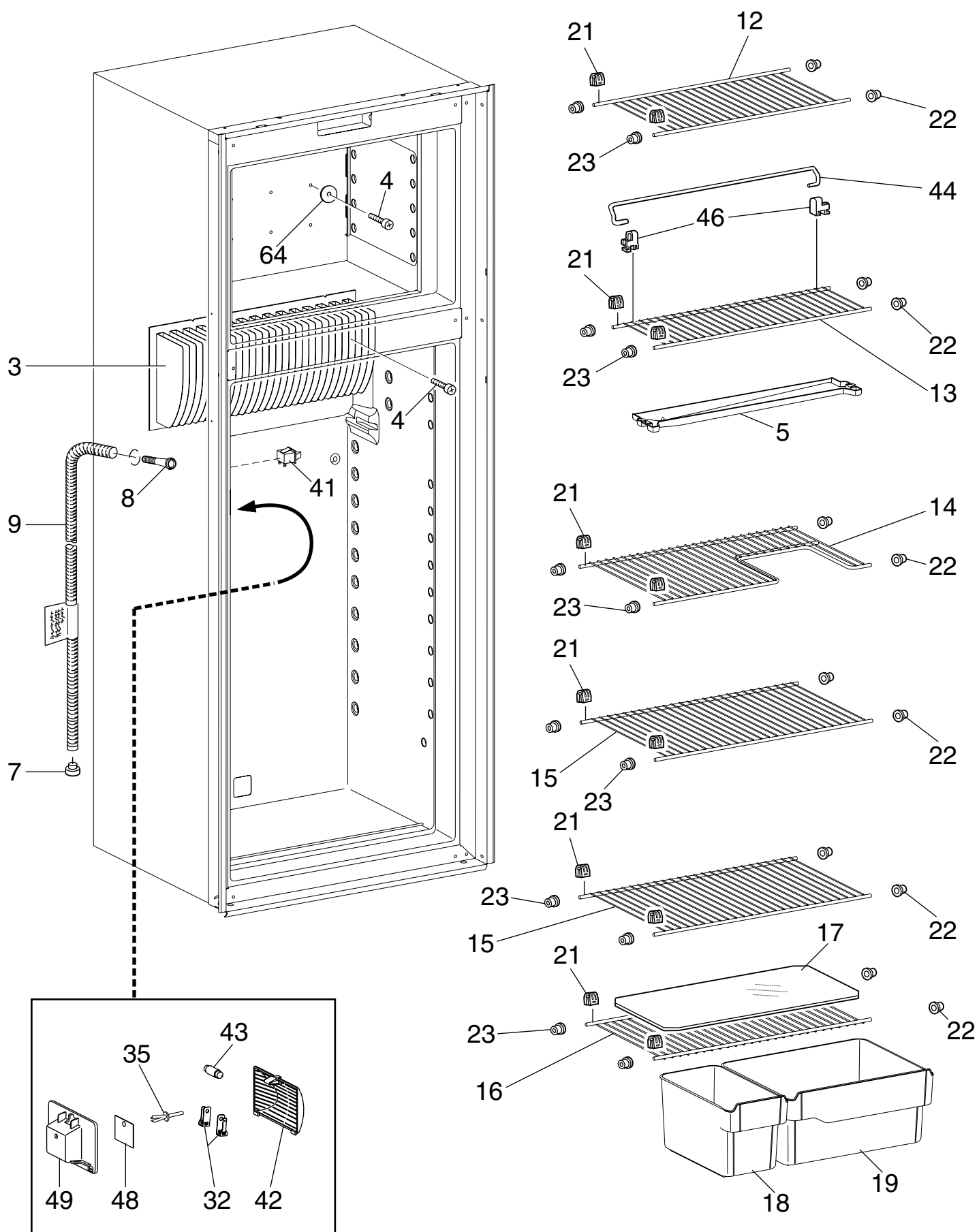
Right



Exploded view no.: NCMOB2000194
P00003011657

Matrix	PNC	ELC	ProdDate	Model
A	921146243	00	20090318	RM3962
B	921146244	00	20090318	RM3962

Pos	Part No.	Matrix	Description
1	3850989025	A B	Hinge,black
2	2932647015	A B	Hinge pin,upper
3	3851187025	A B	Hinge,black
4	3850989017	A B	Hinge,black
5	3851187017	A -	Hinge,black
6	2932648021	A B	Hinge pin,black
7	2002301006	A B	Cover
11	2932649011	A B	Hinge pin,lower
19	3858002052	A B	Screw,zinc-plated,RXS B6X6,5
21	3850967013	A B	Cover,front,black
22	3850970017	A B	Lens
23	3850969019	A B	Pcb
25	2954568016	A B	Harness
26	3850964010	A B	Control panel,cpl.
29	2930740077	A B	Cover,black
30	3851035000	A B	Instruction plate
32	3850585039	A B	Plug,black
33	3858039096	A B	Screw,zinc-plated,MRX M5X14
34	2932855014	A B	Fastening bow
35	2932660018	A B	Rail
36	3851088017	A B	Bracket,thermistor
37	2932690049	A B	Base cover,black
39	3858010022	A B	Washer,black,5,5X12X1
48	3858004058	A B	Screw,zinc-plated,MRX M4X4
51	3858071024	A B	Screw,black,ETP 40X14
107	3858010113	A B	Washer,zinc-plated,BRB 6,4X12,5
108	3858009057	A B	Nut,black,ML6 M6
531	3858039047	A B	Screw,zinc-plated,MRX M4X10
999	3851044028	A -	Door reversing kit,left-right,black not shown
999	3851044010	- B	Door reversing kit,right-left,black not shown

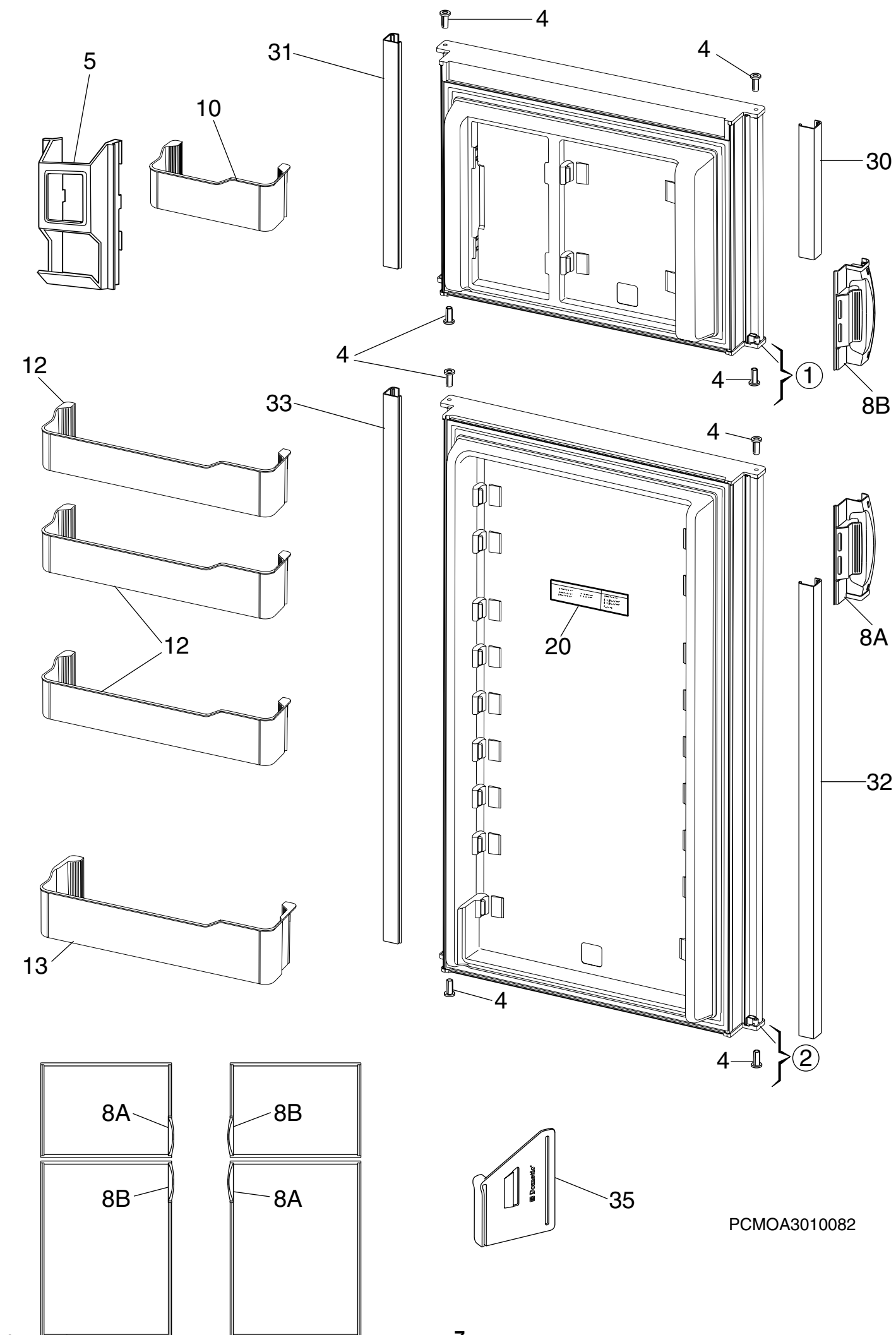


PCMOD3010081

Exploded view no.: PCMOD3010081
P00003011658

Matrix	PNC	ELC	ProdDate	Model
A	921146243	00	20090318	RM3962
B	921146244	00	20090318	RM3962

Pos	Part No.	Matrix	Description
3	3851121016	A B	Cooling flange
4	3858036019	A B	Screw, zinc-plated, KFXS B10X38
5	3851040018	A B	Drop tray, transparent
5	3851040026	A B	Drop tray, white
7	2932115013	A B	Discharge pipe, plug
8	3851041016	A B	Drain, pipe
9	2932749019	A B	Drain hose, L=1375mm
12	2932022011	A B	Shelf, wire, white
13	3850994017	A B	Shelf, wire, white
14	3850995014	A B	Shelf, wire, white
15	3850994033	A B	Shelf, wire, white
16	3850994025	A B	Shelf, wire, white
17	2931117218	A B	Shelf, plate, transparent
18	3850992011	A B	Crisper, small, transparent
18	3850992029	A B	Crisper, small, white
19	3850993019	A B	Crisper, transparent
19	3850993027	A B	Crisper, white
21	2932102011	A B	Shelf support
22	2932101013	A B	Plug
23	2932103019	A B	Plug
32	2932108018	A B	Contact pin
35	165521030	A B	Expansion rivet
41	3851000012	A B	Switch
42	3850962014	A B	Lamp glass
43	2007290006	A B	Lamp, 10W, 12V
44	2007337211	A B	Rack
46	2930693045	A B	Holder
48	3850963012	A B	Reflector
49	3850961016	A B	Lamp housing
64	3858010147	A B	Washer, aluminium, 5.2x22x1.5

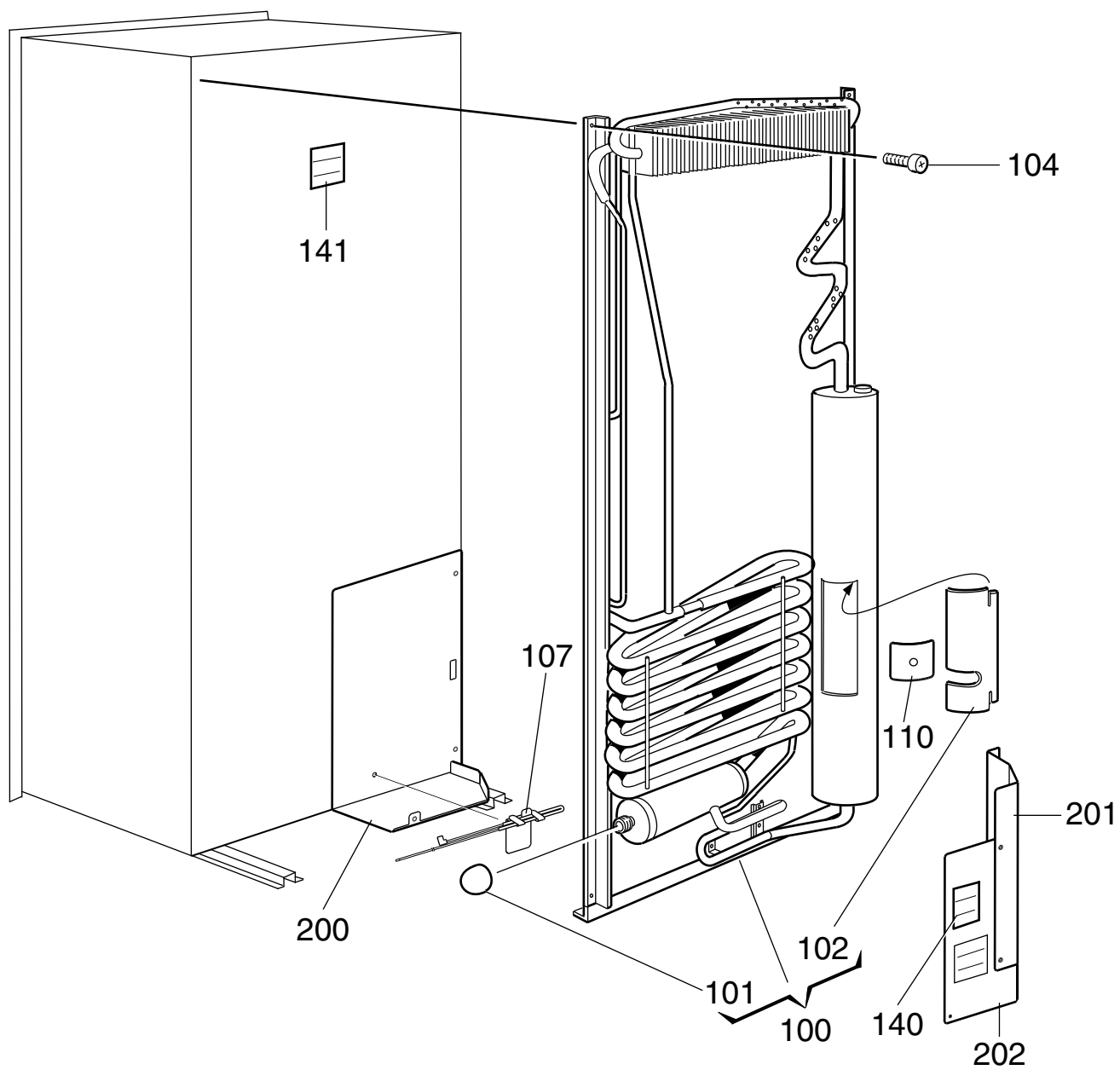


PCMOA3010082

Exploded view no.: PCMOA3010082
P00003011659

Matrix	PNC	ELC	ProdDate	Model
A	921146243	00	20090318	RM3962
B	921146244	00	20090318	RM3962

Pos	Part No.	Matrix	Description
1	3850998026	A B	Freezer door
2	3850999024	A B	Refrigerator door
4	2931171066	A B	Hinge bushing,black
5	2932578020	A B	Juice container,white
5	2932578038	A B	Juice container,transparent
8A	3851047021	A B	Handle,black
8B	3851047013	A B	Handle,black
10	3850973011	A B	Door shelf,transparent
10	3850973029	A B	Door shelf,white
12	3850974019	A B	Door shelf,transparent
12	3850974027	A B	Door shelf,white
13	3850975016	A B	Door shelf,transparent
13	3850975024	A B	Door shelf,white
20	3851235006	A B	Label
30	3850982012	A B	Profile,side,freezer door,L=251mm
31	3850982020	A B	Profile,side,freezer door,L=435mm
32	3850982053	A B	Profile,side,refrigerator door,L=875mm
33	3850982061	A B	Profile,side,refrigerator door,L=1059mm
35	3851206015	A B	Spacer,door

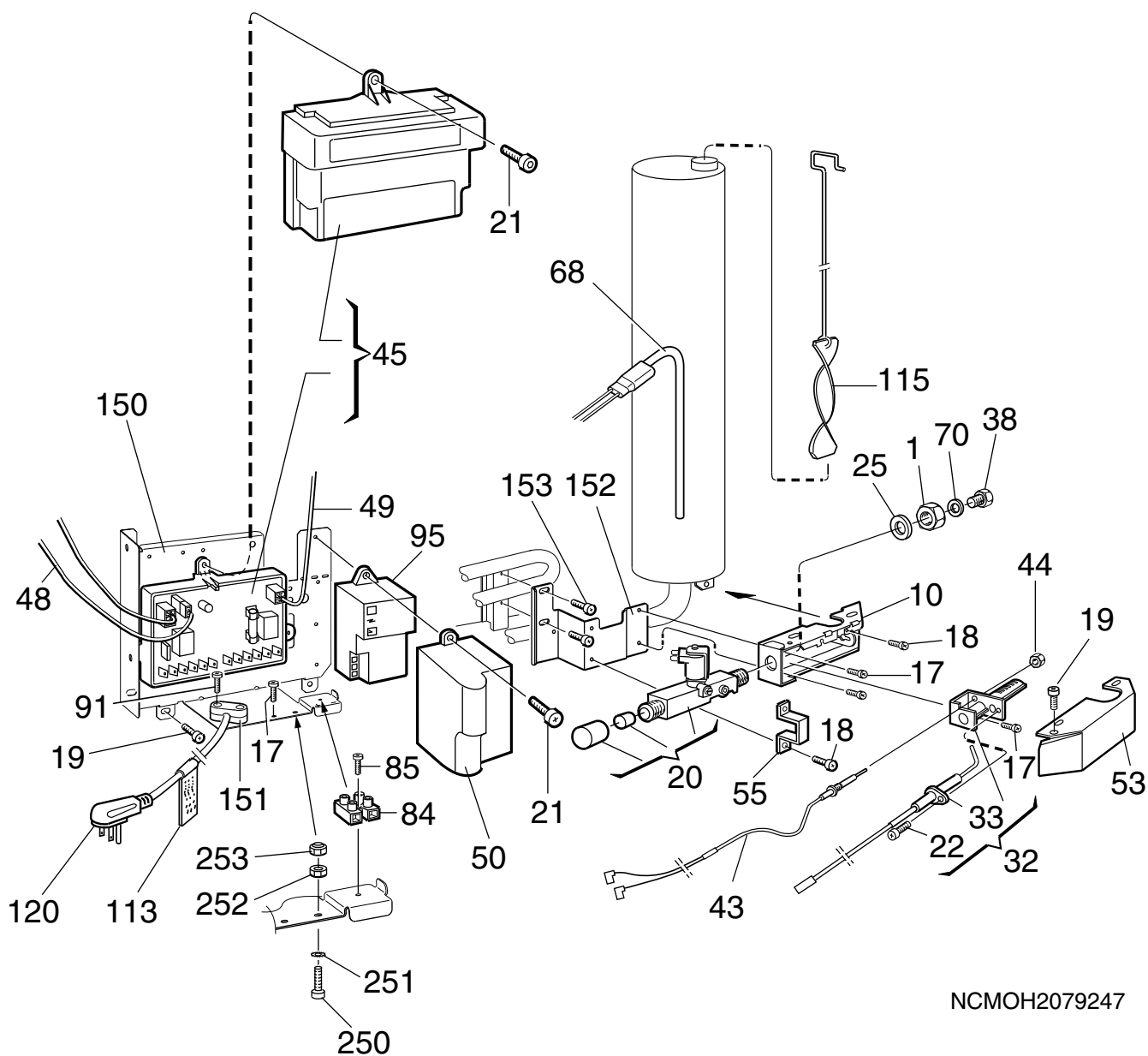


NCMOE2099520

Exploded view no.: NCMOE2099520
P00003011660

Matrix	PNC	ELC	ProdDate	Model
A	921146243	00	20090318	RM3962
B	921146244	00	20090318	RM3962

Pos	Part No.	Matrix	Description
100	2934926102	A B	Cooling unit,with,thermal fuse,926
101	173228008	A B	Cap
102	2933557007	A B	Cover sheet
104	3858068012	A B	Screw,DK 4.8X19
107	3851409015	A B	Thermal fuse,cpl.
110	3851397012	A B	Cover,for,heater
140	3850582002	A B	Label
141	3850583000	A B	Label
200	3851300016	A B	Cover plate
201	3851301014	A B	Cover plate,side
202	3851302012	A B	Cover plate,back
999	8251295005	A B	User manual
			not shown



NCMOH2079247

Exploded view no.: NCMOH2079247
P00003011661

Matrix	PNC	ELC	ProdDate	Model
A	921146243	00	20090318	RM3962
B	921146244	00	20090318	RM3962

Pos	Part No.	Matrix	Description
1	140207044	A B	Nut
10	2932603018	A B	Burner housing
17	3858039039	A B	Screw, zinc-plated, MRX M4X8
18	3858039047	A B	Screw, zinc-plated, MRX M4X10
19	3858002144	A B	Screw, zinc-plated, RXS B6X9,5
20	2932615012	A B	Solenoid valve
21	3858002151	A B	Screw, zinc-plated, RXS B6X13
22	3858005014	A B	Screw, zinc-plated, RXK B6X9,5
25	3858010071	A B	Washer, 12,5X18, 5X1
32	2930697079	A B	Burner, with, conductor
33	2932781012	A B	Electrode, with, conductor
38	2007419217	A B	Jet, complete, no. 58
43	2932052018	A B	Thermocouple
44	2801043015	A B	Nut
45	3851005011	A B	Power, module
48	3851059042	A B	Conductor, thermistor
49	2954539017	A B	Conductor, solenoid valve
50	2931886010	A B	Cover
53	2932661016	A B	Cover
55	2932662014	A B	Bracket
68	3850644422	A B	Heater, 325W, 120V
70	2007457001	A B	Washer, 0,5mm
84	3858022019	A B	Terminal block
85	3858002185	A B	Screw, zinc-plated, RXS B6X25
91	3858002177	A B	Screw, zinc-plated, RXS B6X19
95	2931132019	A B	Spark generator
113	2932733005	A B	Label
115	2932667047	A B	Flue baffle
120	2002699094	A B	Cord set
150	3851474019	A B	Bracket
151	561014010	A B	Cable clamp
152	3850377015	A B	Retainer, solenoid valve
153	3858018017	A B	Screw, zinc-plated, M5X25
250	3858004033	A B	Screw, zinc-plated, MRX M4X16
251	3858011012	A B	Lock washer, zinc-plated, 4,3X8
252	3858009016	A B	Hexagon nut, zinc-plated, M4X3,2
253	3858028024	A B	Lock nut, zinc-plated, M4

