

Symptom: Unusually higher than normal freezer/fresh food temperature, abnormal ice cube size, reduction in cycle time, etc.

Cause: No water or low water level in ice maker mold caused by a clogged water line or the absence of a working water line connected to the ice maker water valve.

Remedy: Turn off the ice maker; contact a service center for diagnostic assistance.

NEVER run the ice maker unless a working water line connection is made at the ice maker water valve and sufficient amount of water is in the ice maker mold. Running the ice maker with no water or low water level condition will create excess heat from the mold heater, resulting in higher than normal freezer/fresh food temperatures.

If one of the above symptoms occur, and you suspect a water supply problem, turn off the ice maker by placing the ice maker bail arm in the up (off) position. See FIG. 1. If after a few hours the freezer/fresh food temperature returns to normal operating temperature the water supply could be the problem and should be investigated. Leave the ice maker turned off and contact a Dometic service center nearest your location for diagnostic assistance.

If freezer/fresh food temperature does not return to normal operating temperature within a few hours the source of the problem lies elsewhere. Contact a Dometic service center nearest your location for diagnostic assistance.

Service center information can be found by using the dealer/service locator @ edometic.com.

